

Protecting Our Water Supply During Drought Conditions

Dear Customer,

The Province of British Columbia has advised that the West Kettle River watershed is experiencing severe drought and water scarcity conditions. As a result, all water users are being encouraged to voluntarily reduce water consumption to help protect local water supplies, aquatic ecosystems, and essential community needs.

Big White Water Utility is asking customers to do their part by using water wisely throughout the remainder of the summer. Simple conservation measures can make a meaningful difference, including:

- Repairing leaking faucets, toilets, and other water fixtures.
- Suspending all outdoor watering.
- Avoiding unnecessary water use such as washing driveways and other hard surfaces.
- Running dishwashers and laundry machines only with full loads.
- Taking shorter showers and turning off taps when not in use.

Conserving water now helps maintain a reliable supply for residents, supports fire protection needs, and helps protect fish and wildlife habitat affected by low stream flows and warmer water temperatures.

At this time, the Province is requesting voluntary conservation efforts. Your cooperation can help reduce the likelihood of more restrictive measures becoming necessary later in the season.

Thank you for your continued support and commitment to responsible water use.

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