



ORDER NUMBER
G-163-26

IN THE MATTER OF
the *Utilities Commission Act*, RSBC 1996, Chapter 473

and

Big White Gas Utility Ltd.
Fiscal 2027 to 2031 Permanent Rates

BEFORE:

B. A. Magnan, Panel Chair
W. E. Royle, Commissioner

on July 30, 2026

ORDER

WHEREAS:

- A. On July 15, 2026, Big White Gas Utility Ltd. (BWGU) filed its fiscal 2027 to fiscal 2031 revenue requirements application with the British Columbia Utilities Commission (BCUC) seeking permanent approval of annual increases to its residential and commercial Basic Charges, the Delivery Charge component of the Consumption Charge and the Development Cost Charge, effective June 1 of each fiscal year from 2026 through 2030 (Application);
- B. By Order G-141-26 dated June 30, 2026, the BCUC approved a Basic Charge of \$18.64/month for residential customers and \$83.88/month for commercial customers, a Delivery Charge component of the Consumption Charge for all customers of \$0.205/litre and a Development Cost Charge of \$260.00/service factor, on an interim and refundable/recoverable basis, effective June 1, 2026; and
- C. The BCUC has commenced the review of the Application and considers that the following determinations are warranted.

NOW THEREFORE the BCUC orders as follows:

- 1. A regulatory timetable for the review of the Application is established as set out in Appendix A to this order.
- 2. BWGU is directed to supplement the Application with the additional information outlined in Appendix B to this order by no later than Wednesday, August 12, 2026.
- 3. On or before Wednesday, August 12, 2026, BWGU is directed to provide:
 - i. Notice of the Application and a copy of this order on its website; and

- ii. The public notice, attached as Appendix C to this order, and a copy of the Application and this order, electronically where possible, to its customers and to those from whom BWGU has either collected or will collect development cost charges.
4. BWGU is directed to provide to the BCUC written confirmation of compliance with the public and customer notice requirements in Directive 3 of this order by Monday, August 17, 2026.

DATED at the City of Vancouver, in the Province of British Columbia, this 30th day of July 2026.

BY ORDER

Electronically signed by Bernard Magnan

B. A. Magnan
Commissioner

Attachment

Big White Gas Utility Ltd.
Fiscal 2027 to 2031 Permanent Rates

REGULATORY TIMETABLE

Action	Date (2026)
BWGU public notice of Application	Wednesday, August 12
BWGU to provide supplemental information	Wednesday, August 12
BWGU confirmation of compliance with public and customer notice requirements	Monday, August 17
BCUC Information Request (IR) No. 1 to BWGU	Thursday, August 20
BWGU responses to BCUC IR No. 1	Thursday, September 10
Letters of comment deadline	Thursday, September 17
BWGU final argument and reply to letters of comment, if any	Thursday, September 24

Big White Gas Utility Ltd.
Fiscal 2027 to 2031 Permanent Rates

SUPPLEMENTAL INFORMATION LIST

1. Please provide the monthly actual load for fiscal 2021 to fiscal 2026 and the forecast monthly load for fiscal 2027 to fiscal 2031, in litres and gigajoules, broken down by commercial and residential customers.
2. Please provide a black-lined version of the pro forma tariff and rate schedules provided in Appendix 1 to the Application, that clearly identifies the proposed amendments sought in the Application relative to the fiscal 2026 tariff pages.
3. Please provide a legible copy of the bill impact table provided on page 3 of the Application and provide the bill impact for (i) fiscal 2027 proposed permanent rates as compared to fiscal 2027 approved interim rates, and (ii) proposed rates in each of fiscal 2028, 2029, 2030 and 2031 as compared to the proposed rates in the prior fiscal year, for both the average residential and average commercial customer. As part of the response, please describe any assumptions used and include a breakdown of each bill component.
4. Please reconcile the “current” development cost charge deferral account balance of \$1,157,514.38 on page 4 of the Application with the development cost charge deferral account balance of \$1,126,311 as of May 31, 2025 in the Big White Gas Utility Ltd. 2025 Annual Report filed with the BCUC. As part of the response, please provide a breakdown of any additions or removals of funds including descriptions of each transaction, interest income earned by BWGU and specify the date of the closing/“current” balance (e.g. May 31, 2026 or the date of the Application).



We want to hear from you

Big White Gas Fiscal 2027 to 2031 Rates

In July 2026, Big White Gas applied to the British Columbia Utilities Commission (BCUC) for approval to increase customer rates for the next five years, on a permanent basis. Effective June 1 of each year, the requested rate changes are:

	2026 ¹	2027	2028	2029	2030
Basic Charge: residential customers (\$/month)	Increase from 10 to 12.43	12.89	13.37	13.86	14.37
Basic Charge: commercial customers (\$/month)	Increase from 45 to 55.94	58	60.15	62.38	64.68
Delivery Charge component of Consumption Charge (\$/litre)	Increase from 0.110 to 0.137	0.142	0.147	0.152	0.158
Development Cost Charge (\$/service factor)	No change from 260	270	280	290	301

The BCUC has established a public and transparent proceeding to review the Application to determine permanent rates. To participate in the proceeding, please see the options below or visit www.bcuc.com/get-involved for more information.

GET INVOLVED

- [Subscribe to the proceeding](#)
- [Submit a letter of comment](#)

IMPORTANT DATES

1. **Thursday, September 17, 2026**
Deadline to submit a letter of comment

Please visit the [proceeding page](#) on bcuc.com under “Our Work” to learn more.

¹ On June 30, 2026, the BCUC [approved](#) Big White Gas Fiscal 2027 rates on an interim basis as follows: Basic Charge of \$18.64/month for residential customers and \$83.88/month for commercial customers, Delivery Charge component of Consumption Charge of \$0.205/litre and Development Cost Charge of \$260.00/service factor.

CONTACT INFORMATION

Big White Gas Utility Ltd.



1894 Ambrosi Road
Kelowna, BC V1Y 4R9



utilities@bigwhite.com



250.491.6167

British Columbia Utilities Commission



Suite 410, 900 Howe Street
Vancouver, BC V6Z 2N3



proceedings@bcuc.com



604.660.4700