

Subject: Water Rate Increase Effective January 1, 2026

Dear Customer,

Big White Water Utility Ltd. is notifying you of a water rate increase approved by the **Office of the Comptroller of Water Rights** under **Order No. 2686**, effective **January 1, 2026**.

New Rates:

- **Monthly Flat Rate (per Service Factor):** \$4.38 (previously \$1.75)
- **Metered Rate (per cubic meter):** \$2.10 (previously \$0.84)
- **Contribution in Aid of Construction (per Bed Unit):** \$1,249.00 (previously \$555.00)

These rates will remain interim and refundable with interest until a final decision is issued. A copy of [Order No. 2686](#) is attached and available on our website.

Learn More:

- **Website:** www.bigwhiteutilities.com
- **Phone:** 250-491-6167 (Mon–Fri, 8:00 AM–4:30 PM)
- **Email:** utilities@bigwhite.com

Thank you for your understanding as we work to maintain safe, reliable water service.

Sincerely,
Graham Sullivan
Business Manager
Big White Water Utility Ltd.