

Last Updated October 9th, 2025

### **Change in Water Source – Possible Temporary Water Discolouration**

Dear Customer,

Please be advised that effective October 9th, our water source will change from **Rhonda Lake to Powder Basin**. This change is necessary to support seasonal operational requirements.

The affected areas include:

- **Ridge Day Lodge**
- **Snow Pines**
- **Monashee Ridge**
- **North**
- **Perfection Ridge**
- **Bears Paw**
- **Alpine Timbers**
- **Chateau on the Ridge**
- **Legacy**
- **Legend**

As a result of this change, the direction of water flow within the distribution system will shift. This may **disturb sediment** that has settled in the pipes and could lead to **temporary water discoloration or cloudiness**.

Please note:

The water remains **safe to drink** and continues to meet all regulatory health standards.

If you notice discoloration, we recommend running your cold water tap for a few minutes until it clears.

We apologize for any inconvenience and appreciate your understanding as we continue to maintain a safe and reliable water supply.

If you have any questions or concerns, please contact us at 250-491-6167 or [utilities@bigwhite.com](mailto:utilities@bigwhite.com).