

Notice to Customers: Water Quality Update

Last updated: February 5, 2025

As part of our ongoing watershed management efforts, the utility made adjustments to the water supply for specific areas of our community in November 2023, transitioning to the Powder Basin reservoir and treatment plant. As a result, some customers may notice slight changes in water characteristics.

Affected Areas:

The following properties are impacted by this adjustment:

- **Ridge Day Lodge**
- **Snow Pines**
- **Monashee Ridge**
- **Grizzly Ridge**
- **North**
- **Perfection Ridge**
- **Bears Paw**
- **Alpine Timbers**
- **Chateau on the Ridge**
- **Legacy**
- **Legend**

What to Expect:

Customers in these areas may observe a subtle difference in water appearance, particularly in white bathtubs, as well as an increased need to replace filters in appliances such as hot tubs and refrigerators. This is due to slightly higher levels of True Color Units (TCU) and Total Dissolved Solids (TDS), which are naturally occurring minerals and organic compounds. While these factors may affect water clarity and filter maintenance, the water remains safe to use and fully compliant with all health and regulatory standards.