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2023-09-27

By Electronic Mail

Dear Utility Customer:

RE: Notice of Wastewater Tariff Update

Big White Wastewater Utility Ltd (**'the Utility'**) services are funded through user fees, or rates, which are set under the Wastewater Tariff. During review, management noted that these rates had not changed for many years and no longer adequately represented the funds required to maintain or replace our wastewater systems.

On September 6, 2023 the Utility's Board of Directors approved an increase to the wastewater rate schedule. The new rates, shown below, will take effect on January 1, 2024.

	Current Rate	Jan. 1, 2024 Rate	
Residential	\$ 5.00	\$ 10.00	per service factor
Commercial (fixed)	\$ 3.25	\$ 6.50	per service factor
Commercial (metered)	\$ 2.00	\$ 4.00	per water consumption (m ³)

Moving forward, the Utility will adjust these rates based on the Canadian CPI annually on June 1st.

With the increased revenue the new rates will achieve, the Utility will establish a replacement reserve which will provide for the efficient operation, maintenance and replacement of the Utility's wastewater infrastructure.

Sincerely,

A handwritten signature in black ink that reads "G. Sullivan".

Graham Sullivan
Business Manager